

# INTERMODAL

EUROPE / 2024

12-14 November, Rotterdam Ahoy

## **INTERMODAL EUROPE: BOOK UNLOADING/ LOADING SLOTS ONLINE**

### **The Voyage Control booking platform for Intermodal Europe is now LIVE.**

All vehicles that access the unloading area (area P4 at hall 1) must have a vehicle booking.

Drivers show their Voyage Control pass/ QR code on arrival.

Vehicles arriving without a code/ pass will be send to parking area P1 where the driver will need to complete this process. **It is much better to do this in advance.**

Slot times start from 14:00 on Saturday 9/11. Early Access/ heavy lift bookings have been assigned and confirmed.

The last loading slots are 13:30/ 14:00 (depending on vehicle size on 15/11, with loading completed by 15:00 hours.

There are restrictions on vehicle sizes on Thursday afternoon (close of show), with priority given to exhibitors' cars and small vans.

You can add/ amend vehicle details at any time before you arrive on site. This is done within the Voyage Control system.

You will need to add in the Vehicle Registration Number (VRN) and driver details before arrival on site.

There is a help button on the site for anyone having trouble booking in.

### **You need a slot time/ pass for each vehicle that needs to enter the unloading area, for each time you need to enter.**

Example: 1 pass to unload, 1 pass to reload, per vehicle. The cost of each pass is EUR 55.

Select FORKLIFT if you have booked unloading/ loading with EFI Logistics. EFI will conform your booking and add the cost of the pass to your invoice.

Select HANDBALL if you intend to unload/ load by hand. You will receive a payment link, your booking will be approved once payment is completed.

To book FORKLIFT Service, complete the online booking form here:

[https://www.efilogistics.com/\\_files/ugd/d934fb\\_2dbb03a9a64c4d18a811fba968a56d15.pdf](https://www.efilogistics.com/_files/ugd/d934fb_2dbb03a9a64c4d18a811fba968a56d15.pdf)

## **PARKING AFTER UNLOADING**

There is NO PARKING in the unloading area. Trucks/ vans/ cars must be moved to area P1. Parking in P1 is free of charge during build up and break down. Logistics Marshals will check in and check out all vehicles. You will receive a traffic map with your pass to show points of entry and exit.

### **SCAN YOUR PASS ON ARRIVAL AND DEPARTURE**

Passes are scanned to check vehicles in and out. It is important to check out when you leave. If your vehicle checks out past your allotted time you may be charged a late checkout fee.

**Voyage Control booking link:** <https://efi-ahoy.voyagecontrol.com/>

Once made, your booking will be assessed by the traffic team. You will receive a payment link from the traffic team.

Confirm the number of passes needed and complete payment. Your booking will be assessed and approved within 24 hours.

If there is a problem with your booking, you will be notified by the traffic team.

You are welcome to send questions to us at any time.

Send e-mails to [informa@efilogistics.com](mailto:informa@efilogistics.com). We will reply as soon as possible.

Kind regards

EFI Logistics Traffic Team

Intermodal Europe

### **TRAFFIC/ TRANSPORT FAQs:**

**Q: How/ Where does my truck need to arrive at Ahoy?**

A: You will receive a site map with your vehicle pass.

**Q: Why do we need to pay for passes?**

A: A charge is made to cover the costs of operating the system and staffing the area.

This is a safety measure, needed due to the volume of companies who want to unload/ load

**Q: Can I unload before 14:00 on Saturday 9/11**

A: Exhibitors/ contractors who already have Early Access approved, or who have heavy lifts booked at their stand space, have access to earlier slot times. These times are STRICTLY reserved for handling by forklift/ crane only. There is no general access before 14:00

**Q: Why is the last loading booking slot at 13:30/ 14:00?**

A: the halls must be cleared of all freight by 15:00. Late slot times would mean cargo would still be loading in the halls after 15:00. This is not possible.

**Q: I want to load my empties onto my truck. Can I do that?**

Yes of course. You will need to book a pass for your truck to come in to load. You will have a maximum load time, depending on the size of your truck. For the return, you will need to book in again to unload your empties. Slot times start at 17:30 on 14/11. You can also store empties on site with EFI.

Empties stored with EFI will be returned before empties removed by contractors are allowed in.

**Q: Where can I park my truck/ vans after unloading?**

A: There is no parking inside P4 (the unloading area). You need to unload and immediately remove your vehicle to area P1 (parking). Vehicles can stay there all day during the build-up and breakdown without charge. On show days charges apply, this is managed by the Ahoy.